

PROGRAMME
Subject: "Dispute Resolution Scenario in Telecom and Broadcasting Sectors"

22nd August, 2009

Hotel Taj Residency , Lucknow

09.00 am to 09.30 am Registration of delegates

INAUGURAL SESSION

09.30 am to 09.45 am

Lighting of the Lamp

09.45 am to 10.00 am

Address by **Mr. G.D. Gaiha**, Member, Telecom Disputes Settlement and Appellate Tribunal.

10.15 am to 10.30 am

Address by **Hon'ble Mr. Justice Uma Nath Singh**, Judge, Allahabad High Court, Lucknow Bench (***Guest of Honour***)

10.30 am to 10.45 am

Address by **Dr. J.S. Sarma**, Chairperson, Telecom Regulatory Authority of India (TRAI)

10.45 am to 11.00 am

Address by **Hon'ble Mr. Justice G.S. Singhvi**, Judge, Supreme Court (***Chief Guest***)

11.00 am to 11.15 am

Address by **Hon'ble Mr. Justice Arun Kumar**, Chairperson, Telecom Disputes Settlement & Appellate Tribunal (TDSAT).

11.15 am to 11.45 am

Tea Break

BUSINESS SESSION

"DISPUTE RESOLUTION AND REDRESSAL OF CONSUMER GRIEVANCES IN TELECOM, BROADCASTING AND CABLE SECTORS"

11.45 am to 12.00 am

Opening remarks and introduction of the panelists by Chairman of the Session **Mr. R.N. Prabhakar**, Member, TRAI

12.00 am to 12.15 pm

Presentation by **Mr. Manjul Bajpai**, President, Telecom Lawyers Association.

12.15 pm to 12.30 pm

Presentation by **Mr. Vijay Acharya**, Founder President, Bharat Jyoti, Consumer Protection and Social Welfare Organisation, Lucknow

12.30 pm to 12.45 pm

Presentation by **Mr. Anshuman Sharma**, Chief Legal & Regulatory Affairs Officer, Tata Sky

12.45 pm to 01.45 pm

Discussion and interactive session, to be moderated by **Mr. R.N. Prabhakar** of the following panelists with the audience

- (i) **Mr. Manjul Bajpai**, President, Telecom Lawyers Association
- (ii) **Mr. Omvir Singh**, CGM, BSNL
- (iii) **Mr. Vijay Acharya**, Founder President, Bharat Jyoti, Consumer Protection and Social Welfare Organisation, Lucknow
- (iv) **Mr. Anshuman Sharma**, Chief Legal & Regulatory Affairs Officer, Tata Sky
- (v) **Mr. Arvind Chawla**, Advisor, TDSAT.
- (vi) **Mrs. Roop Sharma**, President, Cable Operators Federation of India
- (vii) **Mr. Arun Kathpalia**, Advocate

01.45 pm to 02.00 pm

Vote of Thanks

02.00 pm onwards

LUNCH